# Northland/North Auckland works notification survey



NZ Transport Agency Waka Kotahi (NZTA) is responsible for managing and maintaining the Northland and North Auckland state highways, from north of Woodhill and the Johnstone Hill Tunnels to Te Reinga (Cape Reinga).

If you live next to the state highway, we currently deliver a notification letter in your mailbox when we are carrying out maintenance work on the section of the state highway near your property.

Between 30 October and 29 November 2024, NZTA invited you to provide feedback on whether these works notification letters are useful, or if you would like to receive this information in a different way. We received 147 responses and appreciate your valuable feedback.

## How do you use our work notifications?



**58%** they inform me on what is happening



**54%** they help me plan my journey



22% I don't use them



3% other

## What matters the most when there's roadworks?

71% delays/detours

\_ **19%** nothing bothers me

6% noise from works

3% other

# Which state highway(s) do you live and/or work next to?

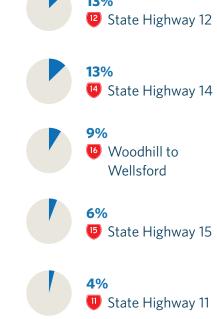










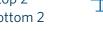


### **Rating our forms of works notifications**



#### Social media

54% rated in top 2 9% rated in bottom 2





#### **Highway signage**

30% rated in top 2 14% rated in bottom 2



#### **Maildrop letters**

34% rated in top 2 38% rated in bottom 2



#### **NZTA** website

17% rated in top 2 20% rated in bottom 2



#### **Email alerts**

31% rated in top 2 27% rated in bottom 2



#### **Journey Planner emails**

4% rated in top 2 62% rated in bottom 2